

**NYSFAAA, REGION VII  
EXECUTIVE COUNCIL REGIONAL REPORT  
SEPTEMBER 14 & 15, 2006  
BUFFALO, NEW YORK**

Region VII leadership met on September 6 to plan for the 2006-07 year's activities.

Our first meeting of the year will be at Suffolk County Community College (SCCC) Grant Campus on Friday, October 13th. Our tentative agenda may be either Best Practices for Student Employment or a topic centered on the Financial Aid Office itself. Office set-up, physical layout - what's good, what's not so good, what we'd like to see in an ideal world

Work assignment and structure - providing customer service balanced with getting the work done

How incoming calls are handled

How job assignments are made - who handles the "counter" - appointments vs. walk-ins

How we manage staff to keep on task

The annual High School Counselor Workshop will be held on Wednesday, November 15th at SUNY Farmingdale.

Our November meeting will be held on Friday the 17th.

Our December holiday meeting is tentatively scheduled for Friday, December 8th.

Jim Briggs will return to Long Island in February, 2007 for the tax workshop. We are looking for a site for this full day event. ❖❖

Plans for March -❖ We are hoping to host a Financial Aid 101 full day session intended for college personnel (Admissions, EOP, HEOP, Cashiers, Bursars, Counseling and Academic Advisors, Registrars) who want a better understanding of the financial aid process.